

EXCHANGING TICKETS

How to Exchange Tickets:

- **Log in to My Goldeyes Account.**
 - **Select 'Manage My Tickets'**
 - **Select the game you are unable to attend and wish to exchange**
 - **Select 'Exchange Seats' button.**
 - **Select seats that you wish to exchange.**
 - **Select the exchange button located in the top right corner of the page**
 - **A new window will pop up, click "continue to exchange"**
 - **Select the game you wish to exchange your tickets for and then click continue at the bottom of the page**
 - **Using the interactive seat map, select your new seats and then click checkout at the bottom right of page**
- (NOTE: A \$1.00 per seat service charge will be added to your order at the end of your order just before the final checkout)***
- **Continue with the checkout process**



Your new seats are now in your account and ready for you to print at home.

All exchanges must be done seat for seat. All exchanges must be done 24 hours in advance of the game you are unable to attend. Ticket exchanges can still be done in person at the Shaw Park box office free of charge.